



## Right of Withdrawal

### 1. Right to Cancel

As a consumer in the European Union, you have the right to withdraw from your purchase within 14 days without giving any reason.

### 2. Exemptions

The right of withdrawal does not apply if:

- You have already accessed or started the online course content.
- The service has been fully performed with your consent before the withdrawal period expired.

### 3. How to Exercise

To exercise your right of withdrawal, you must inform us in writing via email at [info@intsg.eu](mailto:info@intsg.eu) within 14 days of purchase.

### 4. Refunds

If you withdraw from your purchase in time, we will refund all payments received from you within 14 days after receiving your notice.

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### Withdrawal Form (Template)

To: [Company Name], [Company Address], [Email Address]

I hereby give notice that I withdraw from my contract for the purchase of the following course(s):



- Ordered on: [Date]
- Name of consumer: [Name]
- Address of consumer: [Address]
- Signature of consumer (if on paper): \_\_\_\_\_
- Date: \_\_\_\_\_